

How to Engage Your Virtual Workforce

MICHELLE CUMMINGS

MICHELLE@TRAINING-WHEELS.COM

WWW.TRAINING-WHEELS.COM WWW.PERSONIFYLEADERSHIP.COM



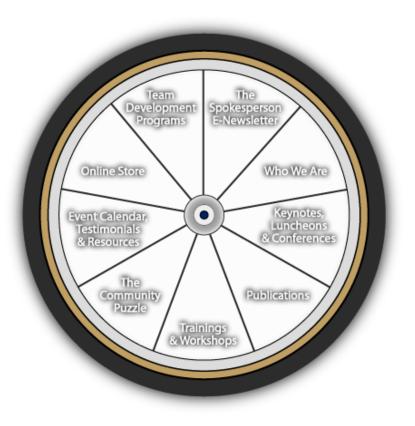
How to Engage Your Virtual Workforce

## MICHELLE CUMMINGS

MICHELLE@TRAINING-WHEELS.COM

WWW.TRAINING-WHEELS.COM WWW.PERSONIFYLEADERSHIP.COM

#### WHAT IS TRAINING WHEELS?



- Experiential Team Building and Team Development Programs
- Online Store for Experiential Activities, Kits & books
- Playnote & Conference Presenter
- Author of 7 Team Building Books
- Author of The Spokesperson newsletter that reaches 23,000 people in over 100 countries



## WHAT IS PERSONIFY LEADERSHIP?



- Leadership Development Program
- Personify Leadership is an engaging twoday, highly interactive program that provides comprehensive development for leaders.
- 8 competencies of effective leadership
- Train the Trainer Certification to deliver program internally
- Currently have certified facilitators in
   23 countries around the globe.



## **Today's Learning Outcomes**

- **\*** Connection Before Content
- \* Essential virtual facilitation skills, creative tips to make your virtual meetings more engaging (less death by power point.)
- \* Multiple ready-to-use activities that attendees can utilize in their own meetings.



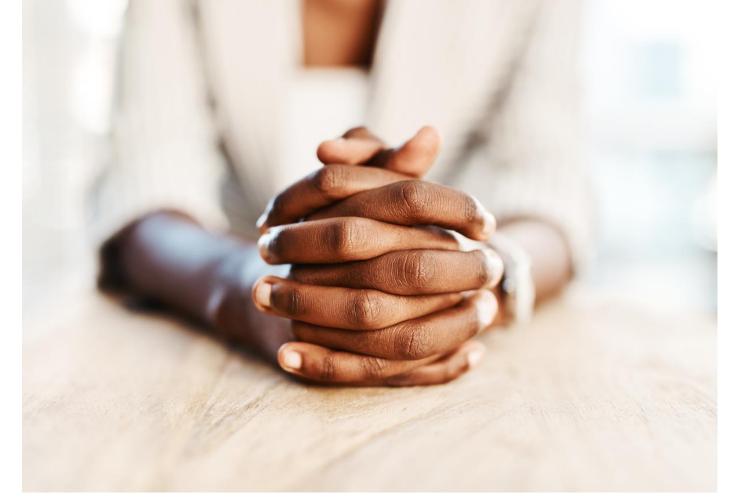
## Why Aren't Virtual Meetings More Engaging?

- **\***Don't Have Time
- \*Trainers try to facilitate
  the same way they do
  at the front of a classroom
- **\***Change is Hard...
  - Clasped Hands
  - Crossed Arms



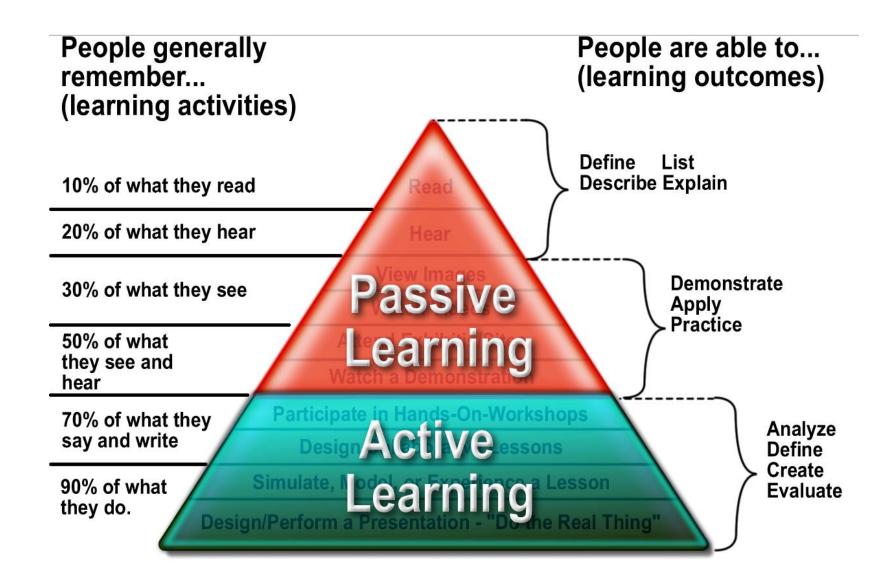
## **CLASPED HANDS**

- Clasp Your Hands In Front of You
- \* Which Thumb is on Top?
- \* Interlace Your Fingers with your Opposite Thumb on Top
- \* Behavior Change is Hard
- **\*** Cross Your Arms

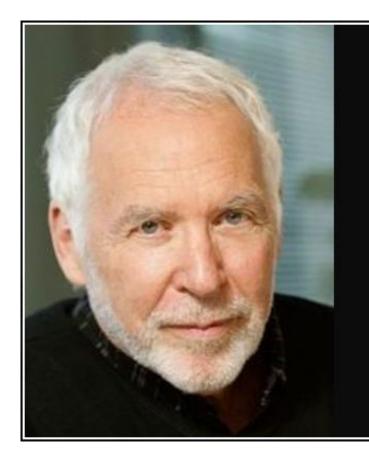




## A Case for Engaging Virtual Meetings - Learning Pyramid



## CONNECTION BEFORE CONTENT



We must establish a personal connection with each other.
Connection before content. Without relatedness, no work can occur.

— Peter Block —



## PLAY WITH PURPOSE - INTENTIONAL LEARNING



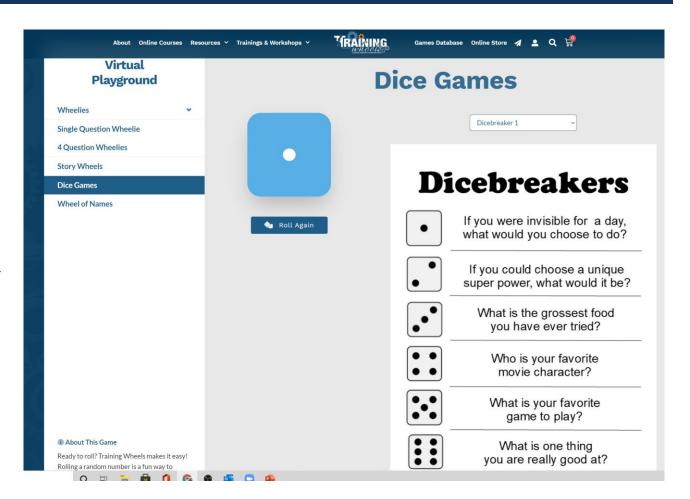
- Experiential Education: Learning by Doing
- "I can learn more about a person in an hour of play than a lifetime of conversation." ~Plato



## VIRTUAL PLAYGROUND – FREE CONNECTION ACTIVITIES

- \* New feature on our website:

  <u>Virtual Playground</u>
- **\*** Free Connection Activities:
  - \* Dicebreakers
- \* Invite participants to take turns answering the icebreaker questions.
- \* For large groups, send them into breakout rooms for 3-5 minutes.



## **Dice Debrief**



Name one new thing you learned today.



Acknowledge someone for a job well done.



Describe a good idea you heard.



Describe a feeling you experienced.



Describe something that pushed you outside your comfort zone.



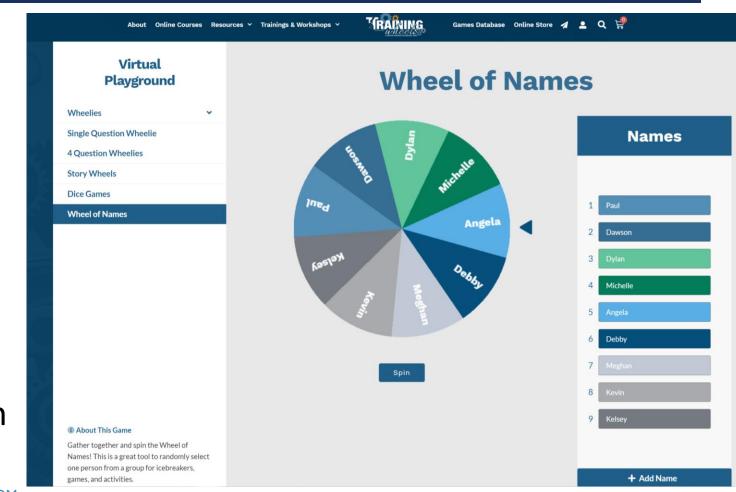
How will you apply what you learned today?

- Remember, most icebreaker activities can also be debriefing activities.
- Instructions are the same as the Dicebreaker activity.



## VIRTUAL PLAYGROUND – FREE CONNECTION ACTIVITIES

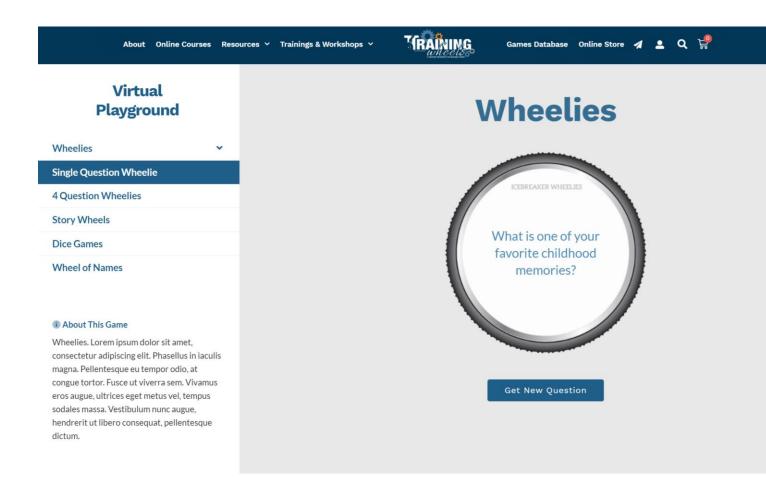
- \* Wheel of Names
- Easily input names of participants
- \* Spin the wheel to see who answers the next question
- Use during your content trainings
- \* Can 'remove' a person to ensure more equity on screen





## VIRTUAL PLAYGROUND – FREE CONNECTION ACTIVITIES

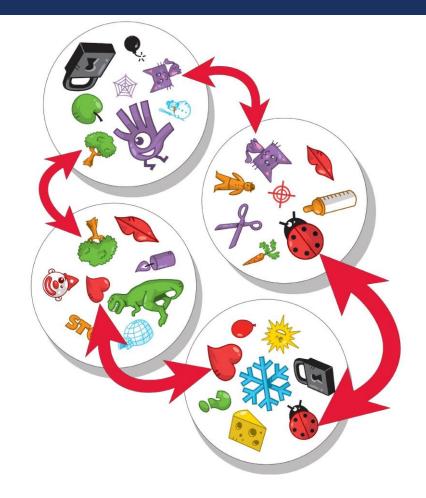
- \* Icebreaker Questions
- \* Invite participants to take turns answering the icebreaker questions.
- \* For large groups, put a link the chatbox and send them into breakout rooms for 3-5 minutes.



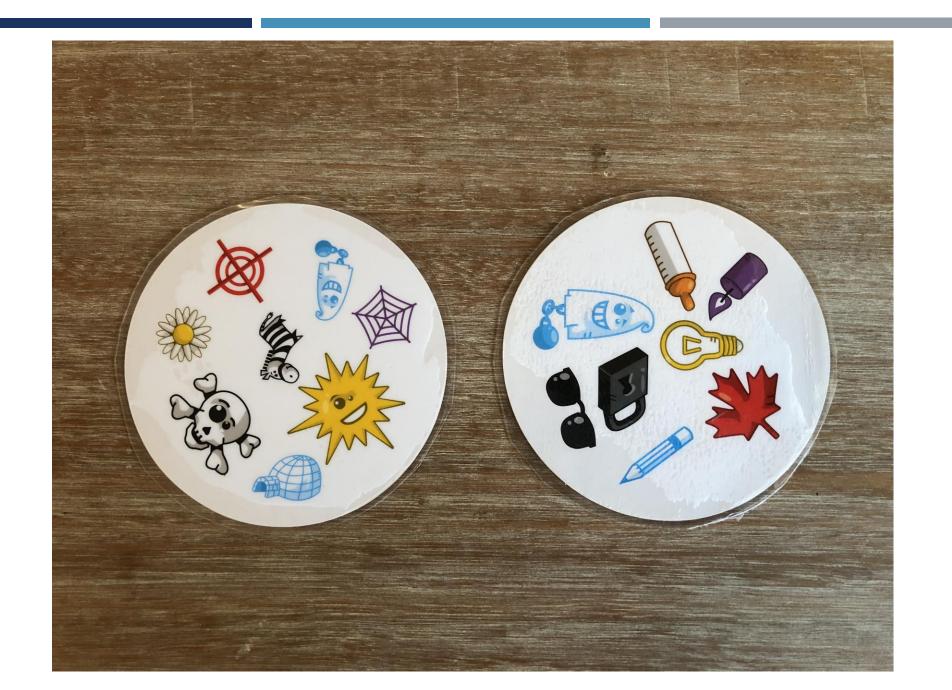


## USE FIRST FIVE MINUTES OF EVERY MEETING FOR CONNECTION

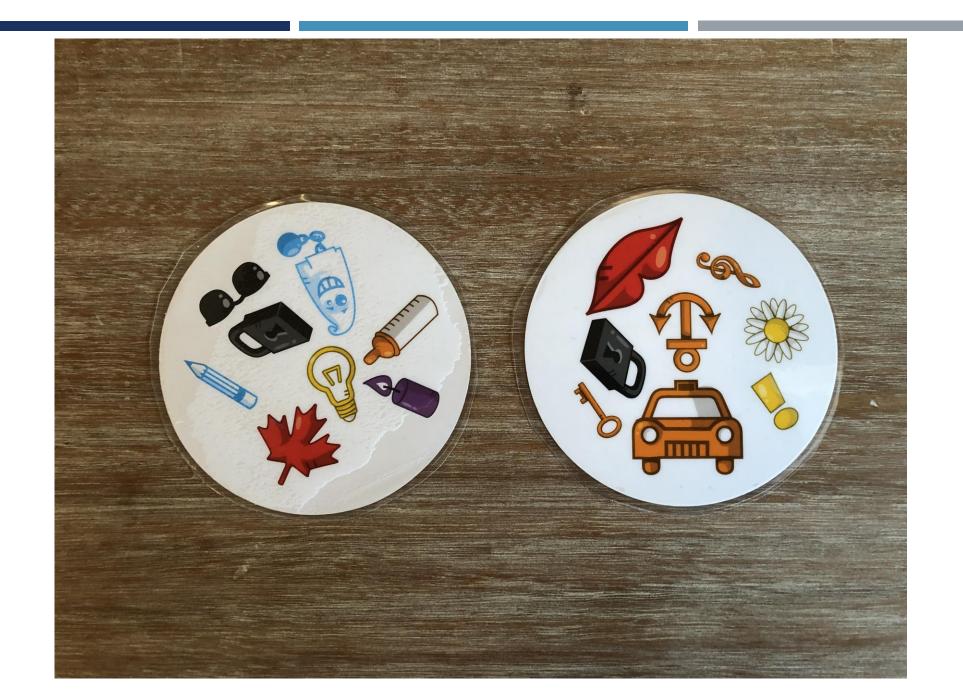
- \* Use Icebreaker Activities to Create Connection
- \* Spot It Always One Connection





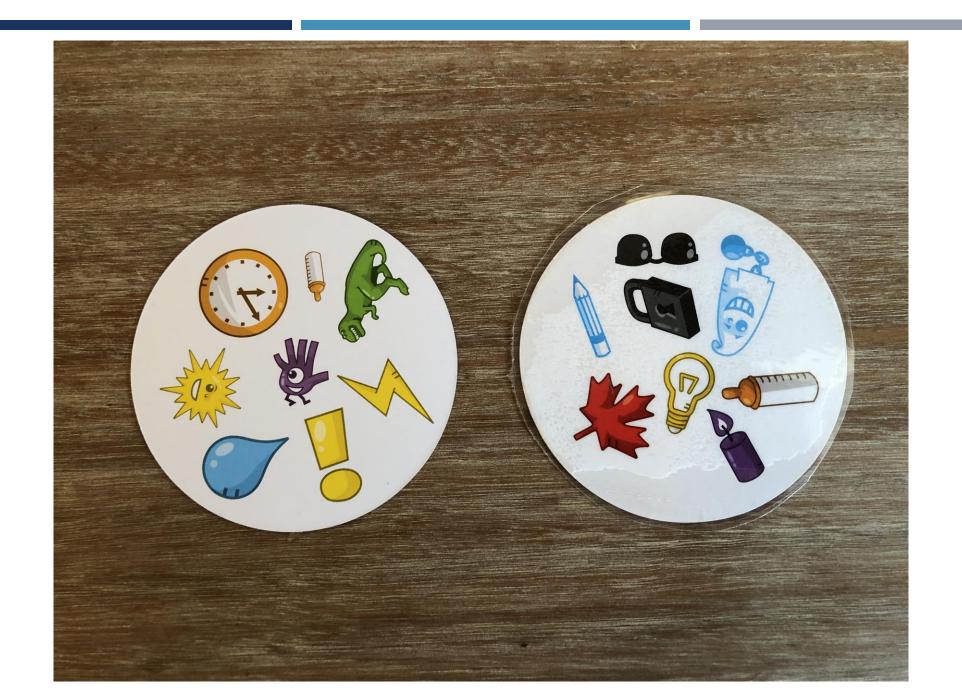












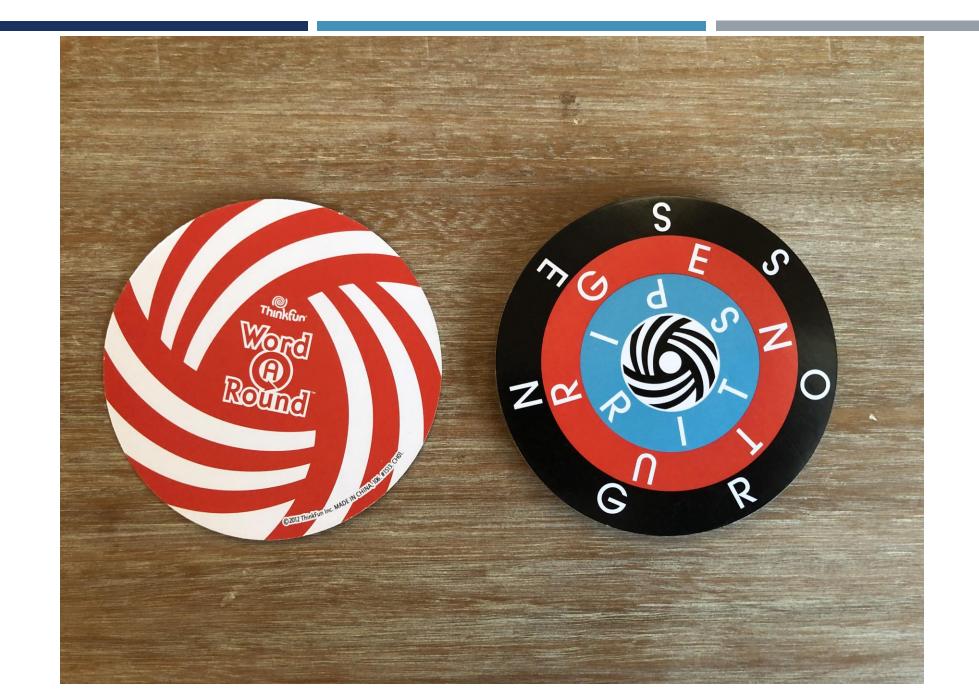


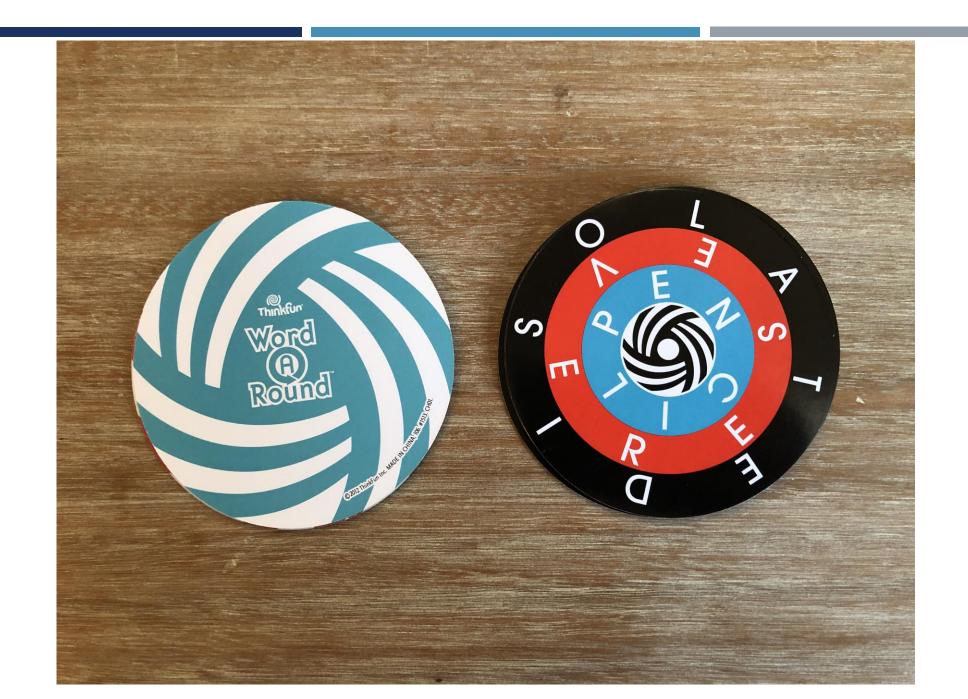
## USE FIRST FIVE MINUTES OF EVERY MEETING FOR CONNECTION

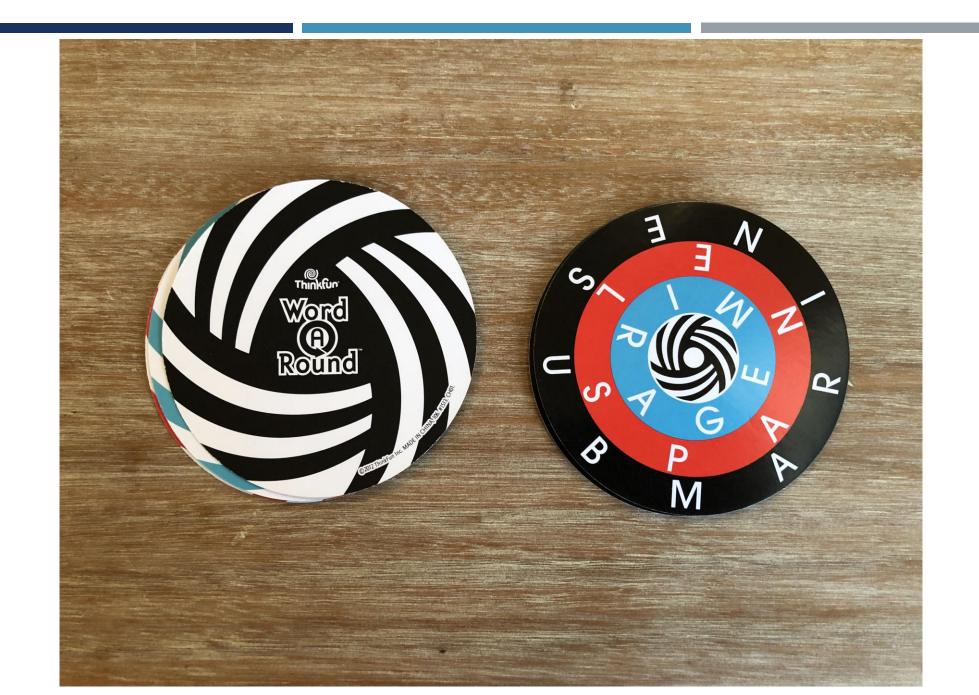
**\*** Word Around Cards

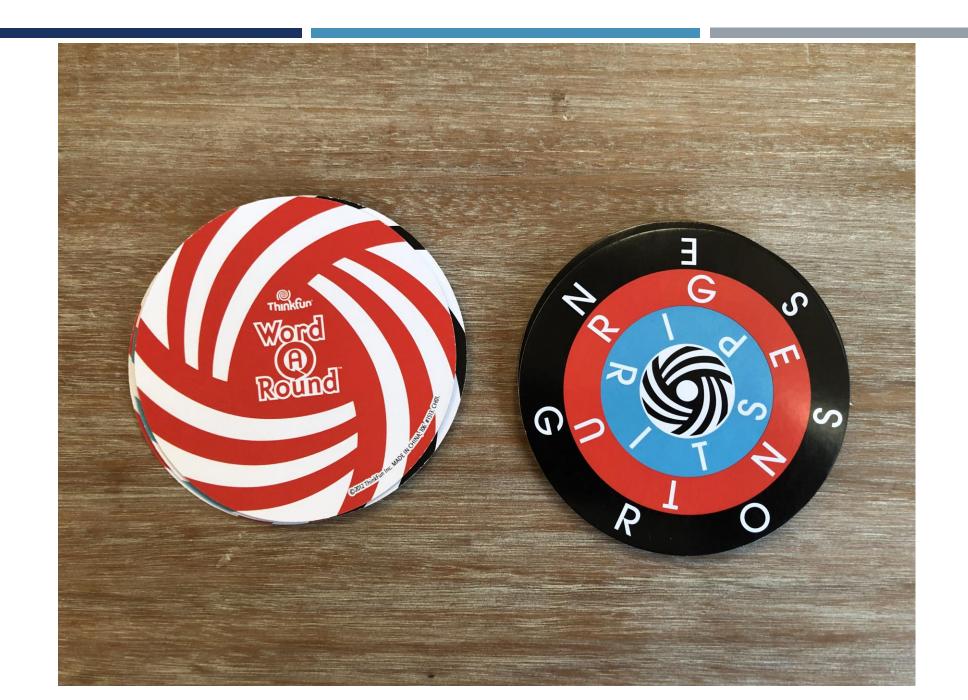


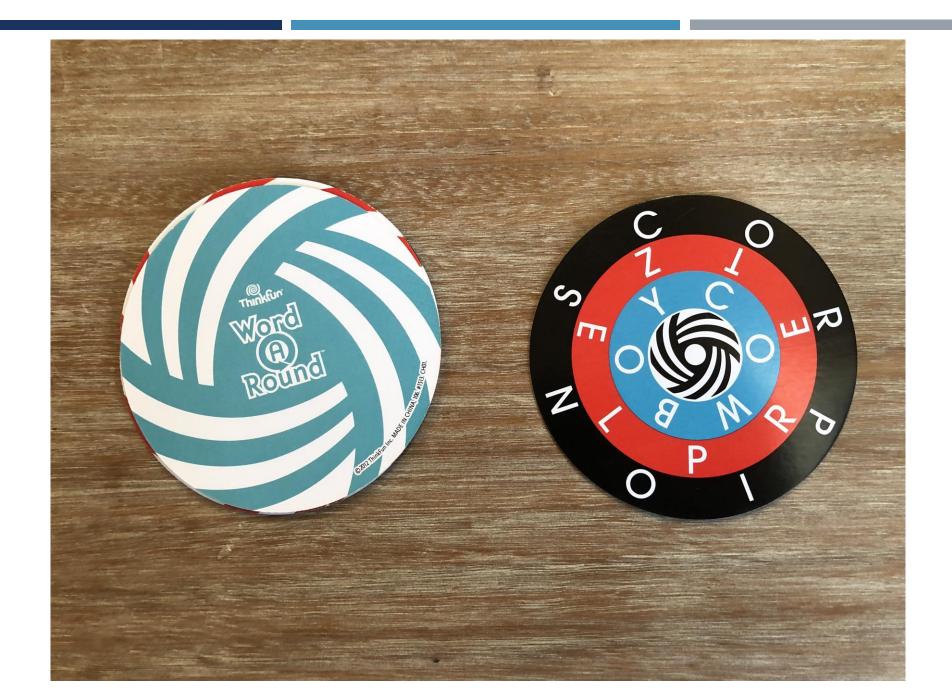


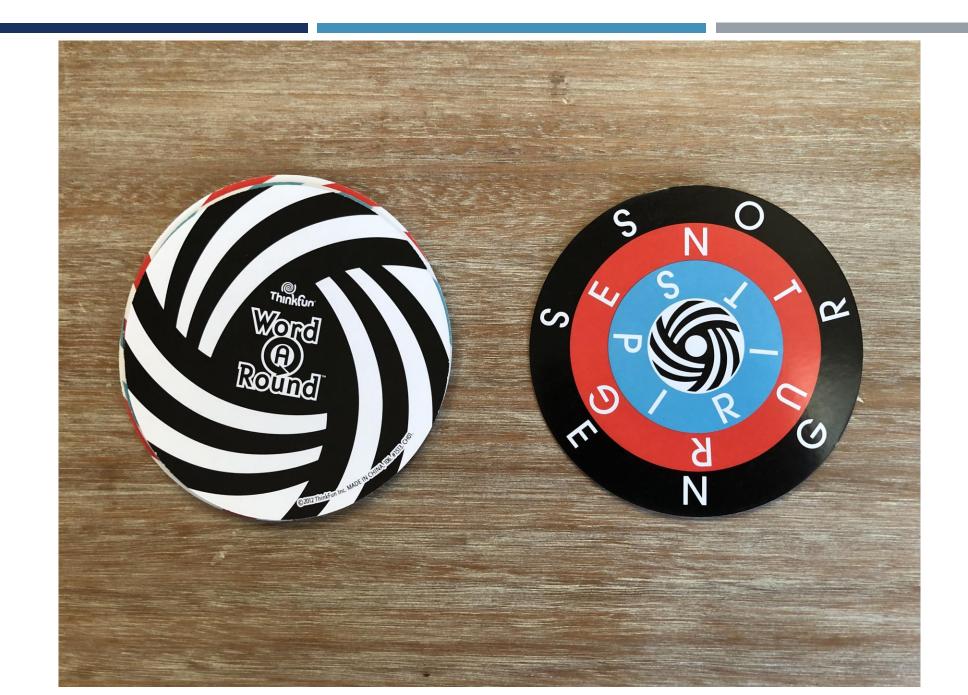












## USE FIRST FIVE MINUTES OF EVERY MEETING FOR CONNECTION

- \* Rebus Puzzles
- \*A REBUS is a picture representation of a name, work, or phrase. Each 'rebus' puzzle portrays a common word or phrase.
- \*Can you guess what is it?



Head Over Heels



#### **NEW PUZZLES**

# VA DERS

ECONOMY

Space Invaders

**Growing Economy** 



#### **NEW PUZZLES**

Give Get

Give Get

Give Get

Give Get

Forgive and Forget

LE VEL

Split Level

\*Rebus Puzzles website for more ideas



## **INCLUDE MOVEMENT**

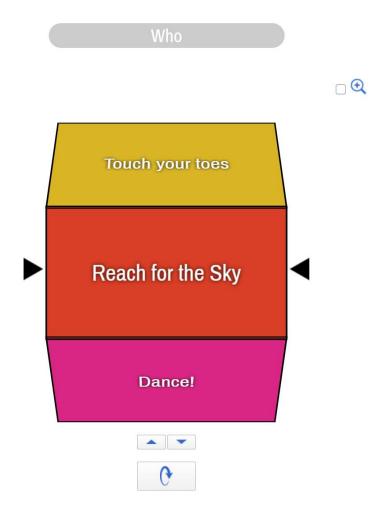
## Virtual High Fives!





#### **INCLUDE MOVEMENT**

- Move Your Body
- Have Everyone Stand and complete the prompt at the same time
- Link to Randomizer Wheel
- Link to <u>Flippity.net</u>





## MANAGING PARTICIPANT BEHAVIORS ONLINE

- \*Manage
  Distractions
- **\***Hold Up Signs
- \*Reproducible Signs!







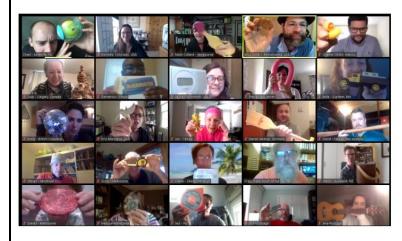




## CONNECTION BEFORE CONTENT

Creative Challenges: Zoom Zelphies!

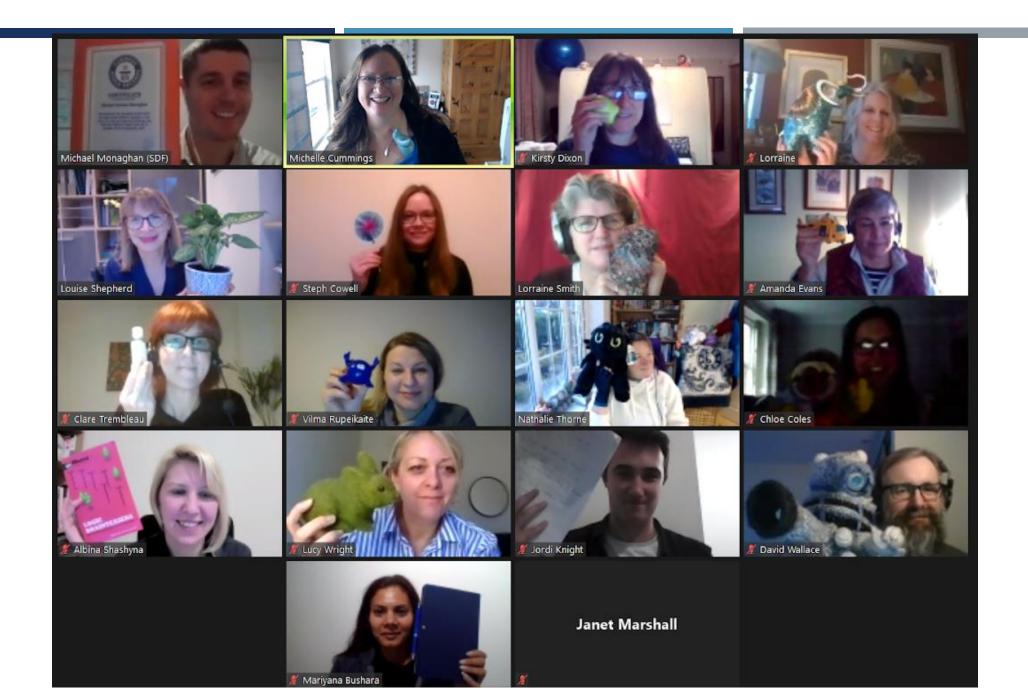
## Proceed to the slide associated with your assigned Breakout Room number.



#### Directions:

- Create a Team Name
- Find a unique item on your desk or near you that you like.
- Hold the item up so the rest of your team can see the item.
- Take turns letting each person describe their item.
- Elect a photographer on your team.
- The photographer must use their phone to take a creative photo of your team holding their items next to their face so it can be captured in gallery
- Photographer must add the photo to this slide.





#### Quick Annotation Button Orientation

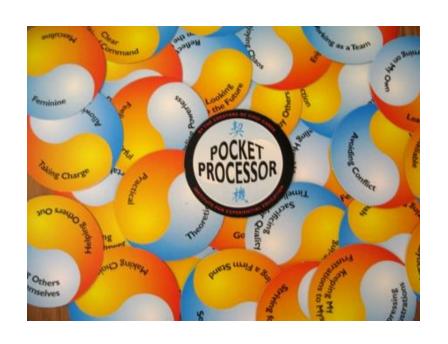
Locate your Zoom navigation bar now. We will use the Annotate section during the presentation.



► Know how to 'Clear' your drawings/annotations.



#### UNDERSTANDING BEHAVIOR PREFERENCES



- Human Continuum Activity <u>Pocket Processor</u>
- Favorite Activity for Understanding Behavior
   Preferences
- Works well with behavioral assessments like DiSC, Myers-Briggs, True Colors, Four Lenses, etc.
- Staff Training
- Use the 'Text' box in the Annotate section for participants to add their name on the continuum.



#### I'M A CAREFUL PLANNER

#### I'M MORE SPONTANEOUS

3

2

ı

)



#### I'M A SELF-MOTIVATED PERSON

#### I'M MOTIVATED BY OTHERS

3

2

ı



#### I WANT NO SURPRISES

#### I WELCOME THE UNEXPECTED

3

2

l

ı



#### I EXPRESS MY FRUSTRATIONS

### I KEEP MY FRUSTRATIONS TO MYSELF

3

2

ı



#### I AVOID CONFLICT

#### I CONFRONT CONFLICT

3

2

ı



#### ROLE MODELING ~ ACTIONS SPEAK LOUDER THAN WORDS

- \* People will follow what you do rather than what you say.
- \* How many of you followed what I did rather than what I said?



## LEADERSHIP REQUIRES YOU TO STEP OUTSIDE YOUR COMFORT ZONE





# EXPLORING COMFORT ZONES

#### **Creating a Safe Environment**

- \*Optimal Learning Environment
- \* Physically Safe
- **\*** Emotionally Safe
  - Driven by Curiosity
  - Leads to Exploration
  - Willingness to Take Risks

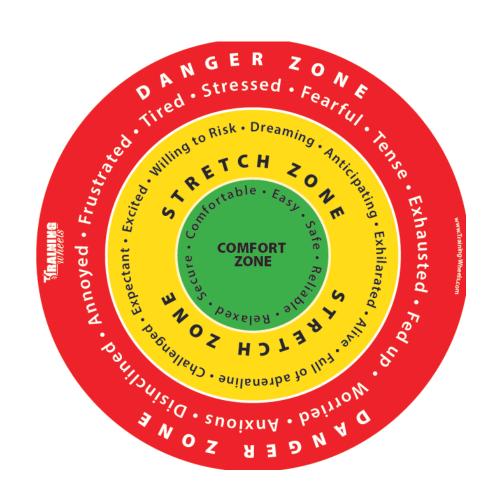
#### CREATING A SAFE ENVIRONMENT ~ COMFORT ZONE BULLSEYE

#### The Three Zones

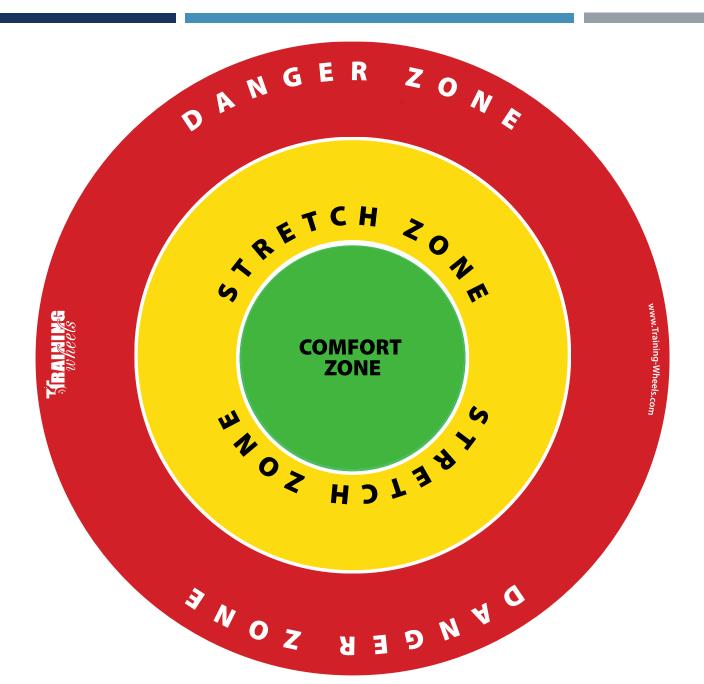
Comfort Zone: Where you are comfortable and feel 'safe'. Routines are easy, I possess skills that enable me to perform tasks well.

Stretch Zone: Where you are doing something new, allowing yourself to learn, you feel energized and engaged. You are willing to take risks.

**Danger Zone:** (or Panic Zone) Where you are paralyzed by fear, cannot think straight and are completely and utterly challenged to use your resources.



## THREE ZONES





#### Quick Annotation Button Orientation

Locate your Zoom navigation bar now. We will use the Annotate section during the presentation.



► Know how to 'Clear' your drawings/annotations.



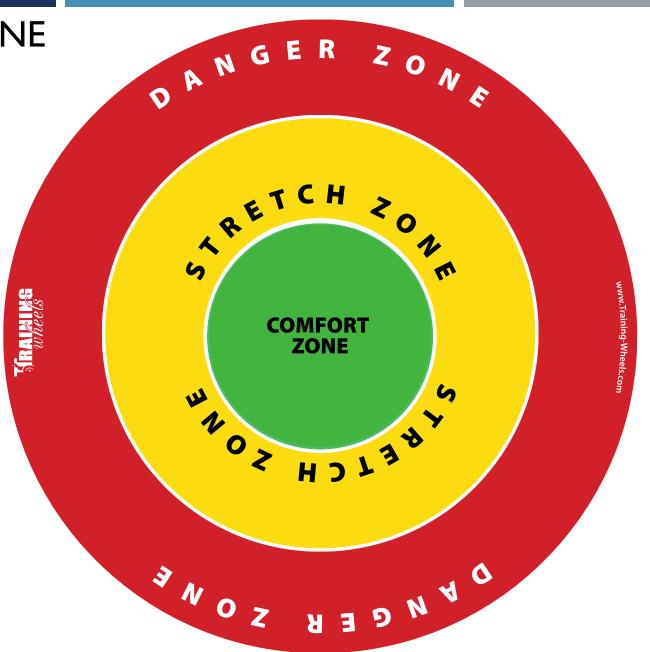
COMFORT ZONE ACTIVITY

 Hover over the menu and click on the Annotation button.

 Click on the Text button to add your name.

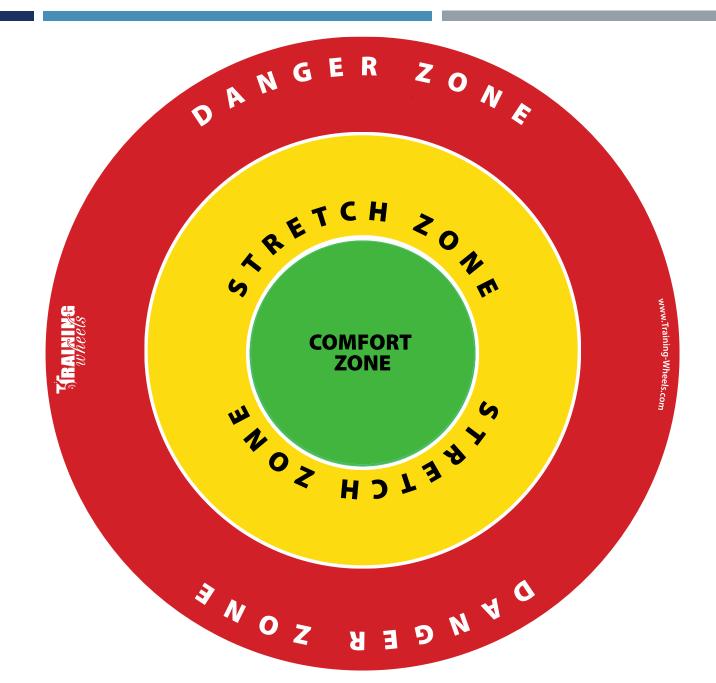
Click on the Bullseye
 where you would place
 yourself for the
 different scenarios.





#### PHYSICAL RISK

- Riding in a car without your seatbelt on.
- Walking along the edge of a cliff.
- Going to a doctor's appt knowing there are a confirmed covid-19 cases in your area.



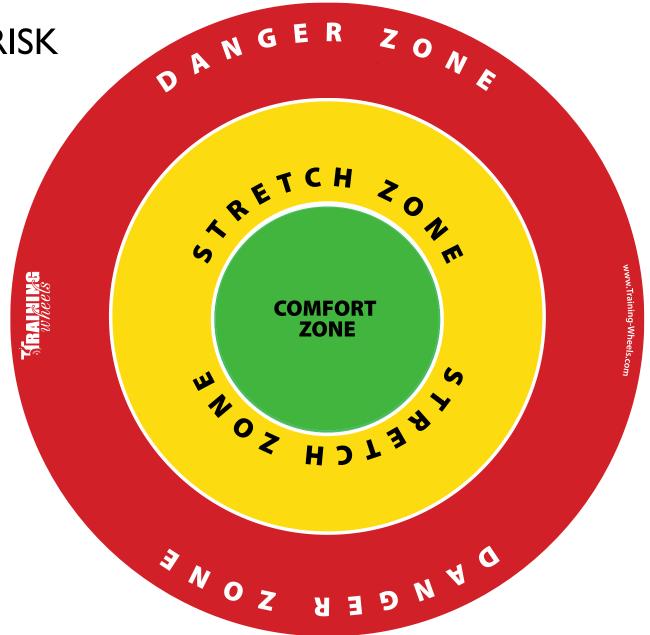


**EMOTIONAL RISK** 

 Singing a solo in front of a group of people.

 Sharing stories about your family.

 Facilitating virtual meetings





#### CREATING A SAFE ENVIRONMENT ~ COMFORT ZONE BULLSEYE







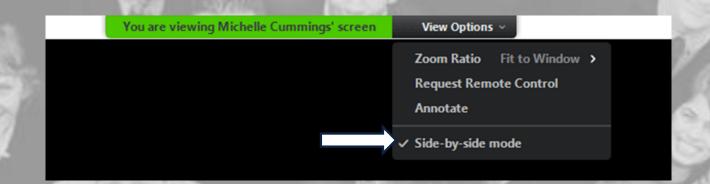
Bullseye drawn on a Flip Chart

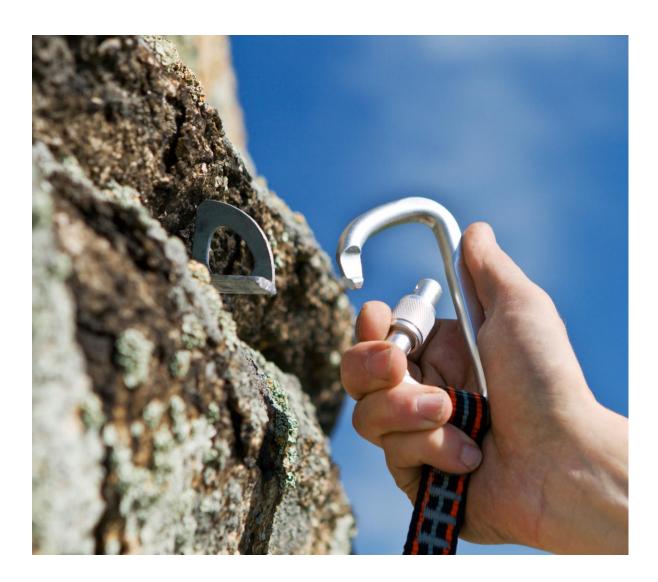


Rope Circles on the Floor

#### COMFORT ZONE ACTIVITY

- Include Movement!
- Have You Ever?
- Various Levels of Risk
- Choose to Stand if they apply to you
- Stand for 3 seconds, then sit back down
- View Presentation in 'Side by Side' mode





#### CARABINERS ARE MOST VULNERABLE WHEN THEY ARE OPEN

(Coincidentally, so are people.)



## I EAT SUSHI



# I HAVE CLIMBED A MOUNTAIN



## I LOVE SOMEONE



# I ENJOY DIFFUSING CONFLICTS



# I AM AFRAID OF SPIDERS



## I ENJOY CONNECTING WITH OTHERS



## I LOVE ROUTINE



# I HAVE EXPERIENCED BURNOUT



# CARING ADULTS INFLUENCED ME AS A CHILD



# I HAVE LIVED OUT OF MY CAR



## I LIKE CHOCLATE



# I WOULD CRY IF I LOST MY PHONE



## I'MA HUGGER



# I'M NOT A HUGGER



# I AM AFRAID OF NOT HAVING WORK BECAUSE OF COVID



### I HAVE LIED

(get up)



## I ENJOY POLITICS



## I LOVE TACOS MORE THAN I SHOULD



## I HAVE IGNORED THOSE CLOSEST TO ME BECAUSE **OFWORK**



## I HAVE WEPT AT A LOVED ONE'S FUNERAL



# I HAVE LED VIRTUAL MEETINGS IN MY PAJAMA PANTS



## I HAVE ENJOYED LEARNING ABOUT **ENGAGING** VIRTUAL MEETINGS



Music credits: Kolars "One More Thrill"

#### **BUILD CONSENSUS**

On Board



Meh ~ I'm OK with it



Not on Board





#### REFLECTION DISCUSSION ACTIVITY



Head/Brain: What is something you learned today?



**Heart:** Describe a feeling you experienced. What did you take to heart?



Hands: How can what you learned here today 'lend a hand' to your team? -or- Give a hand to someone for a job well done.



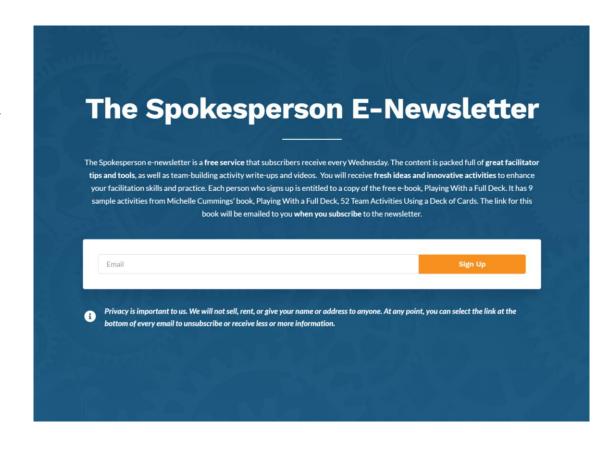
**Health/Lungs:** How was this experience a breath of fresh air?



**Health/Foot:** Identify a step in a new direction for yourself. How can be a good leader in your organization?

#### TRAINING WHEELS E-NEWSLETTER ~ THE SPOKESPERSON

- Sign up for ourFree Weekly E-Newsletter
- Facilitator Tips & Tricks
- New Activities
- Free e-book





#### TRAINING WHEELS FREE RESOURCES AND HANDOUTS

- Multiple Free Handouts
- Templates for Virtual Team Building Activities
- Recorded Virtual Team **Building Sessions**



RESOURCES V ONLINE GAMES DATABASE BLOG ONLINE STORE

#### **FREE RESOURCES & HANDOUTS**

(Scroll down to find the handout you came here looking for!)



#### VIRTUAL TEAM BUILDING GAMES:

#### 30 Experiential Activities for a Virtual Audience

This free e-book by Training Wheels founder Michelle Cummings has 30 Experiential Activities for a Virtual Audience. As the need for online delivery intensifies, here are some tried and true activities that work in virtual platforms. There are several Icebreakers, Brain Break Activities, Problem-Solving and Communication Activities and Debriefing Activities included.

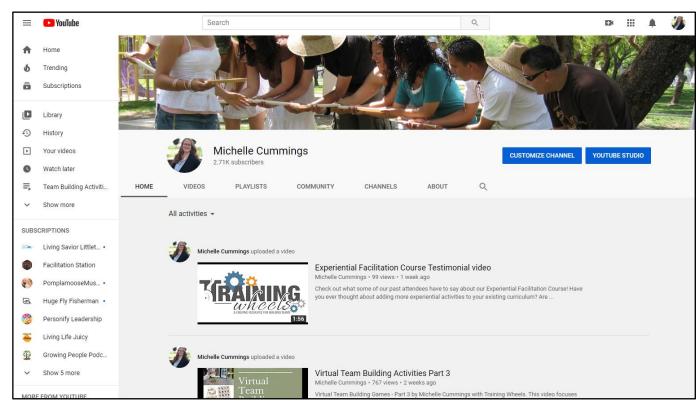
**Virtual Team Building Activities** 

Email \*



#### TRAINING WHEELS YOUTUBE CHANNEL

- Instructional Videos
- Examples of Keynotes/Playnotes
- Recorded Virtual TeamBuilding Sessions





#### TRAINING WHEELS ONLINE STORE

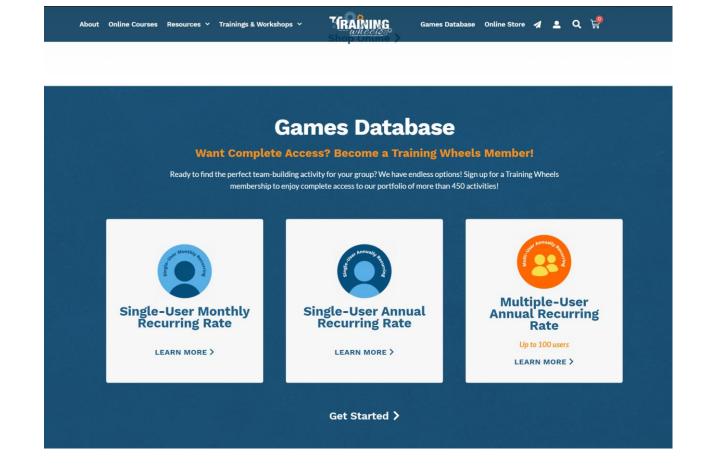
- Over 350 Experiential
   Activities and Books
- Team Building Kits
- Experiential FacilitationTraining





#### TRAINING WHEELS ONLINE GAMES DATABASE

- Over 500 writeups for Experiential Activities
- Both In-Person & Virtual
- Subscription-based service







#### MICHELLE CUMMINGS

WWW.TRAINING-WHEELS.COM

MICHELLE@TRAINING-WHEELS.COM